

The wait times listed below are median New Patient Lag times for in-person appointments at some of our most frequently referred to clinics. If you have questions about other clinics, your assigned Physician Liaison can assist.

Referrals are triaged, and urgent patients are scheduled more quickly (see next page for additional detail).

New Patient Lag: the median number of calendar days between referral creation in Epic and appointment date.

Please encourage your patients to call us 2-3 days after referral submission for scheduling.



Scan for the most recent dashboard.

Specialty	Seattle	Bellevue	Everett	Federal Way	Olympia	Wenatchee	Tri-Cities	Other Clinics
Adolescent Med	55 days	77 days	69 days	79 days	48 days			
Audiology	49 days	59 days	34 days					
Autism Center	151 days*							*Magnuson Clinic Site
Behavioral Health	83 days*		80 days	125 days				*Magnuson Clinic Site
Craniofacial	33 days		32 days	27 days			60 days	
Dermatology	129 days	159 days	155 days	169 days				
Endocrinology	76 days*	86 days	95 days	99 days	111 days	84 days	182 days	*Sand Point Clinic Site
Gastroenterology	59 days	88 days	102 days	97 days	88 days	72 days	59 days	
General Surgery	20 days	20 days	22 days	32 days			34 days	
Heart Center	31 days	28 days	42 days	58 days	47 days	13 days	33 days	Alaska (30), Centralia (75), Montana (30), Silverdale (34), Tacoma (27), Walla Walla (41)
Nephrology	65 days		78 days	87 days	101 days	118 days	127 days	Silverdale (68)
Neurology	42 days	63 days	81 days	61 days	82 days	92 days	137 days	
Ophthalmology	132 days	164 days	180 days					
Ortho & Sports Med	22 days	23 days	29 days	15 days	22 days	93 days	52 days	
Otolaryngology	54 days	64 days	68 days					
Pulmonology	87 days	124 days	130 days	117 days		134 days	133 days	
Rheumatology	86 days	99 days						
Sleep Medicine	84 days	157 days*	172 days	171 days	111 days		140 days	*Overlake Clinic Site
Urology	95 days	98 days	113 days	97 days	82 days	87 days	50 days	

Individual patient wait times are influenced by many factors - see below for conditions or symptoms we consider urgent and schedule with appropriate urgency. If needed, you can call our provider-to-provider (206-987-7777) line to discuss individual cases. **Detailed referral information for all clinics can be found on our [Medical Professionals site](#) and we have [Algorithms](#) available to help manage patients in the Primary Care setting.**

Specialty	Urgent Visit Symptoms or Diagnoses
Adolescent Med	Abnormal uterine bleeding: saturation of large tampon/pad every hour for more than two hours, passing multiple clots the size of quarter or greater, signs/symptoms of anemia (lethargic, dizzy, pale, cold)
Audiology	Sudden hearing loss should be referred to Otolaryngology.
Autism Center	Not applicable.
Behavioral Health	Not applicable.
Craniofacial	Craniosynostosis; Cleft lip; Cleft palate
Dermatology	Always Urgent: Target-like rashes with associated blisters in the mouth, redness of the eyes, or pain going to the bathroom; Changing pigmented lesion; Fever + rash in immunosuppressed patient. Urgent Presentations of Common Conditions: Hemangiomas (periocular, nasal tip, lip, ulcerated); Eczema (herpes superinfection); Medication induced rash (liver function abnormalities + fever, pustular rash); Acne (nodulocystic); Skin condition leading to bullying at school
Endocrinology	New onset diabetes; Congenital hypothyroidism; Hyperthyroidism; Adrenal insufficiency (congenital adrenal insufficiency and Addison's disease)
Gastroenterology	Blood in stool or chronic diarrhea with hgb 9 or albumin of 3.0; Chronic vomiting with wt loss >15% baseline body weight, hgb 10, or documented episodes of dehydration; Severe/acute weight loss of >15% baseline body weight despite nutrition consultation; Biliary atresia; Dysphagia, rule out for EoE; Gastroschisis; Abnormal liver imaging; Liver mass, liver tumor, or metabolic liver disease
General Surgery	Malrotation; Tumor; Abdominal pain; Prenatal diagnosis
Heart Center	Within 5 working days: Cyanosis 2 weeks to 3 months of age; Abnormal EKG indicating WPW with syncope, AV block or long QT; Murmur <3 months with poor weight gain, decreased intake/feeding, diaphoresis with feeding; Murmur < 2 weeks of age; Within 2 weeks: Failure to thrive/poor weight gain < 6 months; Murmur < 3 months not associated with feeding difficulties
Nephrology	New onset gross hematuria; Newly dx elevated creatinine or nephrotic syndrome; IgA vasculitis w/ UPC 1 or greater, or elevated creatinine; Multidisciplinary stones clinic
Neurology	Within 2 working days: concern for Infantile Spasms 2-12 months of age; Within one week: subacute onset ataxia, weakness, or decline in speech/motor/visual function; Within 2 weeks: 1st seizure clinic
Ortho & Sports Med	Clubfoot; Developmental dysplasia of the hip; Fracture
Ophthalmology	Acute vision loss; Eye trauma; Floaters (spots in vision, flashes of light); Foreign body; Herpes
Otolaryngology	Cochlear implant infection; Concern for cancer/malignancy; Ear shape concerns for infants <6 months old; Facial nerve weakness; Foreign body in ear or nose if organic material (button battery should go to ED); Juvenile nasopharyngeal angiofibroma; Nasal fracture (should be seen 5-7 days after injury); Stridor with cyanosis or poor weight gain; Sudden hearing loss, <2 weeks onset; Ankyloglossia with poor weight gain <6 months old
Pulmonology	Infants <3 months with respiratory concerns; All NICU discharges on oxygen and/or tube feeding; Moderate or severe persistent asthma, poorly controlled based on frequency of ED visits, admits, or near-daily symptoms; Coughing up blood; Subacute/chronic hypoxemia; Aspiration of foreign body (refer to ED if highly suspect)
Rheumatology	SLE with organ involvement (lung, heart, kidney, antiphospholipid thrombi or clots); Vasculitis with organ involvement like pulmonary hemorrhage or renal involvement (ANCA or PAN); Systemic JIA with or without macrophage activation syndrome; Inability to ambulate or perform activities of daily living due to arthritis; New onset systemic scleroderma with or without lung involvement
Sleep Medicine	Concern for severe obstructive sleep apnea including respiratory distress, failure to thrive; New onset hypersomnia or cataplexy; New onset parasomnias or concerning behaviors during sleep; Insomnia causing significant patient/familial dysfunction. Please call sleep physician on call to discuss any concerns, or request for expedited appointments including for reasons not listed above: (206) 987-7777
Urology	At the referring provider's discretion (all referrals are reviewed by clinical intake for urgency).